



# WMAS Newsletter

November 2014

SG/CM

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## Action Short of Strike Action

**00.01 Tuesday 24<sup>th</sup> November – 23.59 Sunday 30<sup>th</sup> November 2014**

Just for clarification, the following procedure will be in place during the last hour of shift for UNISON members taking part in the Action Short of Strike Action.

1. Dispatch will assign incidents that a resource deemed to be the most appropriate response on pre-alert and assume they are Red calls until coded.
2. If a crew are closest to a Red1 or Red2 call they must respond, regardless of finish time.
  - I. In principle participating resources will not be allocated to confirmed **Green** call within the last 60 minutes of their shift
  - II. A resource already responding to an incident on pre-alert that has been subsequently coded as a green call confirms, when asked, that they wish to continue to the incident.
3. A&E Resources will **not** be allocated **referrals** in the last **60** minutes of a shift with the exception of calls that have been either triaged as a DX010 or DX011 as these cases are classified as Red calls in line with the DH guidelines based upon the condition of the patient as assessed by a Health Care Professional.
4. HCRT and SJA HDU resources should continue to be tasked to incidents where it is deemed the incident can be completed within the end of shift time.
5. From time to time there may be exceptions to these rules. Dispatchers/Controllers must raise any concerns with the senior EOC manager present within the EOC if they wish to discuss specific incidents on their own merit.

In cases where a Unite/GMB member is working with a Unison member the crew won't respond if the Unison member choose not to do a Green response in the last hour, as per the meal break protocol however if the Unite / GMB member feel they want to provide a response, the lone policy would be observed.

Jointly agreed protocol between WMAS Management and Senior Unison Officials